ASSESSMENT OF FSCJ UNDERGRADUATE INFORMATION LITERACY INSTRUCTION

ACRL National Benchmarks Fall 2018

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In summer 2018, FSCJ Library and Learning Commons volunteered to participate in the **ACRL (Association of College and Research Libraries) Project Outcome for Academic Libraries**. Using standardized surveys provided by ACRL, we tracked the responses to library interactions during the project period July through October 2018. This report focuses on the Library Instruction Survey, which received 699 responses during the project period, far more than the other ACRL standardized surveys.

Information literacy is the ultimate goal of library instruction (sometimes called library orientation or bibliographic instruction). According to the ACRL, information literacy is, “The set of skills needed to find, retrieve, analyze, and use information.” ([http://www.ala.org/acrl/issues/infolit/overview/glossary](http://www.ala.org/acrl/issues/infolit/overview/glossary)). Our FSCJ librarians, all of whom are faculty members with Masters degrees in Library Science or similar degrees from American Library Association (ALA) accredited institutions, conduct library instruction. Our librarians collaborate closely with teaching faculty to ensure that library instruction is tailored to the specific research needs of the class to which they are presenting.

To capture survey data for the ACRL project, we worked closely with our Library and Learning Commons (LLC) administrators and librarians. We used the Springshare products LibGuides and LibWizard to collect and analyze the data, and we created an FSCJ LibGuide specifically for the ACRL project [https://guides.fscj.edu/Surveys](https://guides.fscj.edu/Surveys). Students completed library instruction surveys either online or on paper. If paper was used, an LLC staff member entered the data online to ensure that all results were easily accessible to ACRL and to FSCJ. At the end of the project, we analyzed the data using LibWizard [https://fscj.libsurveys.com/reports.php?id=48172](https://fscj.libsurveys.com/reports.php?id=48172).

The survey results clearly confirm that our students appreciate what they have learned in the library instruction, and that they are more confident in their abilities to succeed after their interaction with our librarians. While the surveys provide significant quantitative data, the qualitative data collected in the student comments indicate how much our students value the LLC. These are our students’ voices, and we are grateful for their input. We are excited to see so many positive statements about our librarians and our library services in response to the question, **“What did you like most about this program/service?”**

Selected comments are below.

“I like most that I'm able to obtain all the help I may need or want in my classes. I also love the fact that I'm able to use useful databases that I can use in my papers.”

“Learning this stuff face to face makes it much easier to understand.”

“I loved learning about to find peer reviews and how I can research data in the most simple, uncomplicated way.”

“Learning about finding the different databases and narrowing searches to find information related to my research topic.”

“Being able to find books or information with ease. I know more about how to use the library.”

“We have access to thousands of databases that we would not normally have access to through google. Makes learning new topics easy and fun.”

“What I most liked about the program was how many resources there are that can help you. It is also very detailed and straightforward.”
We are proud of our level of participation and our survey results. Of the fifty-four institutions volunteering for the study, FSCJ was one of the three most active, with more than seven hundred responses! In addition, when we compare our library instruction survey results with those of the national average and the averages of other colleges and universities, we at FSCJ are a clear leader.

Our LLC faculty and staff enable FSCJ students, faculty, and staff to succeed in reaching their educational goals. The ACRL Project Outcome for Academic Libraries clearly illustrates that FSCJ library services, and especially FSCJ librarians, increase student confidence in their ability to succeed in their classes, complete their assignments, and use the many resources that the LLC provides.

We invite all FSCJ teaching faculty to review this data, evaluate the student comments, and consider scheduling library instruction for their classes to improve student success. Scheduling online is easy: https://guides.fscj.edu/facultyresources/Orientation. For general information about the FSCJ Library and Learning Commons, visit https://www.fscj.edu/student-services/student-resources/llc.

Distribution of ACRL Institutional Participants, Fall 2018

The large blue circle that represents FSCJ indicates our significant number of survey responses. Of the educational institutions participating in the ACRL project, Baccalaureate institutions such as FSCJ had the greatest participation; FSCJ was among the top three contributors with more than 700 responses.
Response Totals by Institutional Classification

Number of Responses by Institution Classification

- Community College: 2221
- Baccalaureate: 2398
- Masters: 1946
- Doctoral: 2479

Response Scoring Key: 1-5 Points
1: Strongly Disagree – 5: Strongly Agree

Response
- Strongly disagree
- Disagree
- Neither
- Agree
- Strongly agree
Question: “I learned something new that will help me succeed in my classes”.

Following library instruction, students rated whether they had learned something new and whether they believed the new knowledge would help them succeed in the class where the library instruction was offered. On a scale of one to five, with five being the highest score, the FSCJ average scores (4.67) were much higher than the other Baccalaureate institutions average scores (4.48).
Question: “I feel more confident about completing my assignment(s)”.

Following library instruction, students rated their level of confidence in completing assignments in the class where the library instruction was offered. On a scale of one to five, with five being the highest score, the FSCJ average scores (4.54) were much higher than the other Baccalaureate institutions average scores (4.29).
Question: “I intend to apply what I just learned”.

Following library instruction, students rated the degree of their intention to apply what they learned during the session. On a scale of one to five, with five being the highest score, the FSCJ average scores (4.56) were higher than the other Baccalaureate institutions average scores (4.46).
Question: “I am more aware of the library's resources and services”.

Following library instruction, students rated the degree to which they were more aware of our library resources and services. On a scale of one to five, with five being the highest score, the FSCJ average scores (4.68) were higher than the other Baccalaureate institutions average scores (4.50).
Student Comments

This section records actual FSCJ participant comments in answer to the question “What did you most like about this program/service”? Names of individuals mentioned have been removed for privacy. No edits were made to correct grammar, spelling, etc.

What did you like most about this program/service?

How well the instruction was.
I like how (name removed) thoroughly explained how to research topics using various sources online.
Database
I really liked the massive number of sources that are available for researching topics.
I enjoy learning about the online services that are available to me. This will help me with further papers or research.
We have access to thousands of databases that we would not normally have access to through google. Makes learning new topics easy and fun.
Finding articles from different sources and being able to cite them accordingly.
retaught me where to find my citations
the citation tool bar and the many research possibilities
It helped me.
I appreciate the information that was given to me so that I can better research my essay using the library's database.
That it's easier than I thought.
I really like the idea of being home working on my assessment if I have. Additional question I can just call librarian.
I was introduced to sites on myfscj.edu that I didn't know were there. I have always struggled with APA and references, writing APA, in text citation.
It's pretty easy to use, once (name removed) explained it. I really learned a lot and I appreciate having a use resource and guide to help me succeed in my future.
(name removed) was very aware and knowledgeable about database info & searching info through MANGO
The step by step tutorial for locating peer-reviewed articles
Very informed info to move forward

Very informative and explained thoroughly

Learning how to retrieve the database information

Becoming clear about using MANGO

I mostly liked the demonstration of the new MANGO system

I appreciated everything

That we all walked through the cite together that helps me remember where I need to go

Where to find APA style central

Using all the different cites & articles for papers

very informative and detailed

The different databases for scholarly research. Availability to devices and learning instruments within the library

I like the fact that you can pull up multiple sites for research

Taught me something new

in-structure was very influential & informed

What I most liked about the program was how many resources there are that can help you. It is also very detailed and straightforward.

The help with the database

How easy it is to access

How many new websites there are with more recent and useful articles. These websites go directly to what articles we intend to use for our paper. The APA format is there for us already which is very useful.

how everything was thoroughly explained and shown

The way (name removed) explained APA format sites, articles to go to.

I like the staff and clubs. Everyone at each campus is helpful.

It’s very helpful and accessible

they broke it down to you to have absolute understanding on what's going on

learning about databases

I like that I learned about helpful databases that can assist in writing my paper
I like how can access a bunch of information for anything I may be working on very easily. I also like how specific and detailed the database search machine is.

I like most that I'm able to obtain all the help I may need or want in my classes. I also love the fact that I'm able to use useful databases that I can use in my papers.

THE help you could service in a bit faster

I like how much access to different information it gives me.

learning how to use the database

It was very informative

the variety of databases

It provided helpful databases to use for research

helped me better understand our library and what it has to offer

the help

Being able to learn new ways to do research

Info on the LLC database

I like how many are available to students

I love this school's library, has so many cool features friendly people and useful tools. Everything is so organized there and it super quiet in there.

I liked how now I am more informed of how the library & the databases can help me succeed

It offers so many resources for students to use and shows us how to use it to help us succeed in our classes.

They gave us a variety of different sources

The information provided to me

Learning about citations

The story corps

How she showed us on the board, while having us have our computer on following her.

It was very informative

I got to learn something I didn't know

We learned how get citations in MPA/APA format

Gave me good information about credible websites

The service was very resourceful and it helped we understand the caution of returning item
The online library resources
The websites we were shown
This program/service taught me a lot about the functions of the library
It answered many of questions
I like the visual, we know exactly what you were talking about
Learning about the databases, specifically "biography in context"
The very great website, we can use sources from, when writing essays
I like that you can do everything online
The service teaches new an helpful materials
It was something to do while I relaxed from an already lengthy day
how it is so organized
It informed me of things that I didn't know, and also let me know that there's good reliable help in the library commons.
How nice she was and helpful
I like that they are not hard to remember. And its helpful and understanding.
Accessibility
That it was through in slowing the available resources
tutoring
E-books
E-book, audio book, movie
E-book, renew online
Because you can request books online
How it'll help me with papers
The clear way how they explain you the material.
Being able to find books or information with ease. I know more about how to use the library.
How she showed us the different sources and the cite button.
It was very helpful and gave of lots of information
I loved learning about to find peer reviews and how I can research data in the most simple, uncomplicated way.
That I don't have to sit in the library to access these services
It's easy to get to the information you need
Easy to use a lot of results
The easy access
It helped me find more resources for my topics
It taught how to get more accurate info through the catalog
I learned to more effectively search for resources
The simple navigation
It was very informative
The convenience of being able to narrow down searches
How handy it's for citation
Being able to not only search the library but also other databases. Also how easy it makes referencing
THE accessibility of e-books
She was very informative
Being shown how to get to the library database on the computer
(name removed) is very nice and taught us a lot about the library and how we could use strategies to like reading
no comment
I love everything about the program
That I have a different variety of books to choose from.
no comment
it was educational
she explained things I didn't know
very organized well instructed
It is free and help us succeed in our goals
THE service they provide
ALL of it
It showed me how to navigate FSCJ's virtual library
It was easy to understand
It can give me fast information
Easy to understand
Showed me all the resources I have of my disposal for my school-work.
opportunity
tutoring
The librarian was very helpful in answering questions and giving clarity.
The ability to use the wide variety of data bases.
I liked knowing how to research topics that can help me write papers.
Learning this stuff face to face makes it much easier to understand.
The quick links to the databases to help us with our research paper
The instructor was fabulous.
She was very helpful in explaining how all of the databases work.
Extra help and resources given
friendly, helpful, nice
that you can specifically search a specific side to an argument
I learned how to use the online databases to find information about my topic of research.
Everything
helpful, friendly, and willing to really help us. Informative as well.
The issues and controversies page that allowed me to find pros and cons on my topic.
How much there is available to you and how much the people are willing to help
the way she explained everything
Exploring services, I was unaware that were available
The amount of useful and helpful articles online
Just learning about the location of the library and the availability of the computer
Easily accessible & free
The database provided
Easiness of the website
Learned about useful resources
The hands on following of system to better reinforce understanding
These is so much available to us that's free that we don't realize
I liked all of the people who work at the library and help you on whatever.
I liked how everyone was kind and very helpful throughout the tour

The different areas that were shown and offered for us to use. I like all the help that was given and how generous they were.

The math lab
I like that there are different types of tutors such as writing lab, math lab, spanish tutoring
This program gave a certain tools for any schools
Kindness, care
The sources you can go to for research
Ease of availability
The fact I have so many resources
The presentation
I am now aware of all of the advantages of the library.
I loved the fact that I learned how to use the fscj.edu website, and I can participate as a college student.
I like these internet program to look out or read/learn all about US History.

database
the database system
I like the databases from your service. How they give you details and everything.
being able to go on it from anywhere
How you can search for anything in the database.
New ways of finding information
Learning about the different ways on how to find an book.
I learned how to get to reserve my books faster
How to search up books and how to selected them.
We were able to actively work with the librarian, as she showed us all the library's resources online.
i really like that i can search article.
Knowing how to get books now.
very helpful when it comes to research
Quick way to schedule for tutoring
Learning how to guide myself through the school databases
the part where we can go to borrow books
How to look up books online.
Learning how to check out books on LLC
The way she broke everything down
Its flexible availability.
I liked the diverse range of resources that I learned about and can now utilize.
it have different ways you can get to information
That you have the opportunity to get a book or an online copy.
That it helps you
How they're willing to come talk to classes
Resourceful information
She was on point
What I like most about this program is that the professors are willing and openly to help us succeed.
The hands-on approach, actually going to the library.
It told me how to check out books and e-books, also how to get MLA format
It was very interesting and helpful
I liked that there was detailed instruction that will most definitely help me with my research
helpful
easy access
makes it easier to find books
I liked how easy and how straight forward the program is.
What I liked most is that you can renew a book if needed
it was informative
very clear
I like that I can go to the library to study. I also like there are always tutors
That you can rent an e-book
Being taught how to check books out
Variety of services
Researching topics and different websites to help me succeed in the class.
Science
different subtitles and how to narrow down sources
How to narrow my search more effectively
Learning about finding the different databases and narrowing searches to find information related to my research topic.

Four years of college later, I found this to be a waste of lab time I have paid for. (name removed) did a great job, but this did not apply to me. I already use database for discussions/online homework.
That (name removed) showed us the two web research web pages she would use
How to use the database for my biology course
Finding articles
I like that she showed us exactly what to do instead of just talking about it.
The instructions were clear and very helpful
That I learned a new database that I can use in my studies.
The access to give
It taught me an easy way to get APA citation for my paper.
I like how easy she made it to find the library sources and how available she made herself (gave email, number, etc)
How informative & helpful it was.
How accessible it is, and how they offer to help us.
I liked that I learned how to use the library.
I learned a lot that will help me in the future with my classes
I liked the free tutoring the most about this program. This will definitely help me exceed my professor's expectations.

TAUGHT ME IMPORTANT THINGS
LEARNING AREAS OF THE LIBRARY.
Tutors
It was very informal, and there is free tutoring.
Free tutoring
the research design
It was fast and easy
Seems easy to use.
very friendly, knowledgeable library staff
To learn where everything is at.
I like how they let you know where things are at
Enthusiastic
Enthusiastic teacher
everything
The ease of searching for material
I liked that I was able to learn how to look up books through our online system.
That I learn what I'm trying to learn and the tutors are fantastic. very hard working
How nice everyone is
Simple way to look of what book, CD, etc, are available.
It gives you on opportunity to get help when you need it
Tutoring available; computer that are good speed
It is very interesting
It was very informative and help was always available for students
It helps people out
Allows for me to better understand library service
the professor
Taught a lot about American standard English
The people are cool, the teachers actually teach and it's fun.
by appointment
study time
people are nice
Helpful and flexible
I can come anytime to get help where I need it and do my homework
how much I learned
The fact that they actually help you.
the food
(name removed)
Those tutors are very nice
It’s very accessible
Transparency
That they look and everything on essays and print out flaws in the essay. At is the goal.
learned something new
it's free
learning something new
It helped me with my math homework
Learning more ways to expand by knowledge
It's easy to start. Availability
How they're always available
I liked the interaction, and I also like that there a lot of resources I can use.
How friendly the students are and how much their willing to help
I like how everyone is always so excited and willing to help out no matter what subject it may be.
Helpful and polite tutors
What I like most about this program/service is that it is always available and it's free. I love to study and get help with my papers from the writing lab.
The tutors have a variety of skills to help you better understand the curriculum.
There was so much information I didn't know before this event. I'm glad I could attend to learn new things.
The tutors were really nice and patient
it's helpful to students
the pizza
activities
Everything, it was very informative
free
It involves my field of study
Access to computers and free tutoring
I have access to microsoft products using my FSCJ account
I learned that I need to talk to my professor about my class. I have a specific subject matter that is not covered by the tutoring services, but they can help me with my writing papers.
How to write to essays
There are a lot of options
how kind and responsive they are
The kindness and availability of the tutors
no comment
The amount of knowledge gained/flexibility
To experience new things in the writing field. Storytelling
It helps me understand more about the campus.
how easy it is to access information
I like that the librarian showed us new things I never knew.
i like that it is resourceful and easy to access.
The resources that that I wasn't previously aware of.
Library and leaning commons
The lib guides.
Helpful information
I learned a lot about how to utilize my resources to the best of my ability.
how it helps you cite stuff online

I liked that the librarian walked us through the website instead of it being a free-for-all.
All the information was useful.
The researching expect of things
how they showed me how to get around the website.
there very helpful
how easy it is to find different things that we are looking for.
that they took the time to explain the services that we have access to. this library providing everthing I need
I am more familiar with the area
learned different things
learning new things
Science/ writing labs
very informative
showed me around the library and it services offered
It can help my writing skills
tutoring
writing
It taught me the layout of the library
LLC upper classes Business Math and Science Eco tutors
Excellent
There are great, caring, helpful people with the best attitude
the staff was very helpful
I like most about the service is having the help when needed in all areas for different subjcts
It allowed me to understand math better , the tutoring, and get higher homework grades
How I have many services that can help me learn and fix my mistakes
the tutoring
that they have people to help you
What I liked most about this service was that there is help for every subject to everyone is helpful
Finding out the renewal process
It was a fun way to learn about resources, I may not have to seek out otherwise
I like this service because they help these students like that willing to learn the subject in what they have
I got to learn something new
It helped me know when to return, when I sign out from the library
The fact that I received this opportunity to learn more about the campus has helped me in the variety of resources that I encountered for the benefit of my knowledge of the campus and has really added one, and is a wonderful experience all students should stop and try.
The program I like most is the whole tutoring as a whole. It shows FSCJ cares if I'm learning or not
Everything is in one place, it's easy accessible
Fun little side deal to do in library making finding out info fun interesting
Learning about the different programs the library offers
help from science
the price
touring the library
The assistance with requesting a book online
Everyone is so open and friendly and willing to listen and help
the math and writing lab
I enjoyed learning more about the tutoring centers for math
It covers all subjects and free
the excellent student, Rep experience
The ease of access to the different resources
resource room
They are very friendly and knowledgeable about their areas.
It was funny and they were nice
clear transparency
writing labs
how much information it taught me
the free tutoring
free tutoring
It helps a lot of students with their classes and work.

the information

I've never had somebody come in for a class like this before to help with research so I really appreciated this.

It was fast and efficient

It's very helpful in my research for my essay topic.

I like that she went over how to use the library learning commons. I did not know how to use it at the start of this season.

informative

was helpful I learned a lot

easy to use; a lot of info

Helped me find a better way to gather research

easy to find

The ability to access the articles

how fast it is

Learning more about the additional resources within the database

short and simple to follow to the point

The information provided, was extremely helpful especially the libguides.

The fact that there was a guide to show us actually how to do the service rather than us having to guess ourselves.

All of your tools are outlined and explained in great detail

I like how there is a lot of resources you can use for your work.

I liked the explanation from a person who uses the program regularly. Very easy to understand.

The quick and easy explanation of the services provided

It talked about making appointments with the writing lab, which can be useful.

It showed me more ways to get research and showed me where to go for help.

How the new information was presented

knowing there are good audible sources forms

I will be able to access scholarly sources much easier
Showed us very specific ways to pull up different scholarly sources to use for our assignments. Made it relevant to my paper topic and showed me how to access a resource, I never would've never thought to dig for.

I liked the different types of sources (videos, article, e-book, book) that it offers.

I can use online free articles, etc.

The multiple possibilities of our research databases.

It's very user friendly.

I like the quotation mark situation. It's very useful because it will eliminate just about everything not to do with the topic within the quotation marks.

What I like is that most sources offer a lot of information on the topic one is researching.

How to get to use more resources for my essay from my library online.

Learning about all available reference materials available.

Citation help and examples of APA format.

The e-books access.

Book link for dental hygiene books.

The way the librarian explained things.

All the services offered.

I learned a lot about the many resources that are available to me.

The online access and resources.

Visual aids.

The presentation was great. I learned things that will be very helpful for my education.

She showed me very valuable tools that I need to write my paper.

Learning about how to access the library resources.

A lot of access to information and resources.

Learning about of the textbooks available through the library and different citation help.

How many resources we as students have for research and text material.

How informative (name removed) was. She explained everything so well and had so much knowledge. (name removed) is so great.
The database is going to help one a lot on the paper resources the year. I definitely going to utilize that database.

It gave a nice overview of the different services and sources the library provides
I like the e-books service because even if the library is closed I can still access what I need to do.
Easy way to get to everything we need
Tutoring, dental borrowing books
I learned about study rooms and all the dental books.
I would like the user friendly and easy websites available for students.
It is very informative
She was clear and easy to understand
The article database like EBSCD
All of the extra learning material the library has for the dental programs
It was very informative
how easy it is to use
The e-books that are available and wide selection of material available for use.
video/ online tutoring
It gives you room and opportunity to grow, and I like that hands on.
I can request books from different FSCJ campus and other colleges
Streaming e-books
Info on website
I can come in and there's plenty of options on a variety of tasks that could be completed with the help of those services.
It helped me to understand my resources and what I can and can't do.
math lab
easy access
the tutor services
The school offers you so much help
How much resources I have for my classes
You go on a mini-quest and find out about the library's services and get to learn about all the aspects.
the tour
It was all too great input
That it was personalized to surgical technology.
This program/service provided detailed instructions on how to operate everything on our school website. I did not know how much information we as students had access to.

they help you know what to do
search

The information was helpful, the instructor gave great info resources about the library.
Learning how to use the database
That I was able to learn about how to research topics more effectively

Very informative on databases
It makes it easier to do research

LLC tour
she made it very clear

Different databases, citation help
Everything
Step by step visual of how to navigate the basics of the library resources/references
learning how to navigate through the learning commons/databases
Easy book research material.
The wide variety of resources available
Vast info of citation help
Information given about the citation formatting.

Very informative
Learning methods for focusing search topics and finding specific information and sources

The simplicity of the program and how everything is formatted as well as the large databases.
I learned a lot about resources I didn't know about that will help me with my research, which is very encouraging and makes me more confident about my success.
I really like the new format of the library learning commons and the accessibility
The references

The updated MANGO system is fantastic

I like how the information was explained well

I like that there will be different ways to find what you looking for.

How to find peer review article

It was very informative and easy to use.

I enjoyed how (name removed) presented the information.

Number of tutors available

Libguides

It’s not complicated

Showing how to use the database

The libnotes part

There is so much FSCJ offers even for at home research.

Libguides

I have a lot of resources to help me with my work.

The online resource and tools available for success

The availability of the staff

They are very helpful and can be at your site most of the time.

It was very informing so I really enjoy the service of what to expect.

That their are tutoring services provided for me when I need them

The information being provided to help us be successful in our classes.

The catalogs and directories, and the fact that they give citations.

Learning about tutoring services

The versatility of the online options

I liked learning about all of different online option options available

Easy access

What I like most is the online library database
I like the amount of resources that are available to me and how easy it is to use.
I liked the thoroughness in showing the various databases and website services.
I'm happy that I learned something I can utilize for the rest of my classes at FSCJ.
The librarians are willing to go out their way to help the students.
The different databases and easy access to citations.
It was in depth and I could see everything and try it for myself. It was very clear.
A better understanding of where to obtain additional information
THE step by step instruction on how to find articles/e-books, etc.
I appreciate how convenient the databases are for research and how helpful the librarians are.
Very thorough instruction
Learning different databases that are useful
I like how we went step by step through the resources and how to find them.
The librarian taking her time to fully explain every detail.
It made me realize writing a research paper in any class shouldn't be scary. All the information is right at my fingertips.
it was very hands on and thorough about where to find all of the resources we will be able to use.
The fact the librarian went into details on how to use the databases.
I liked how we specifically related the databases search to our project paper.
It was hands on showed me everywhere I can get my information.
easy to use
the databases because they were to the point.
learning new ways to fully access reliable topics for my class.

Learning about the different databases
The fact that I just learned a variety of sources to complete an assignment.
I like to watch and listen the articles in the database.
I like most about this service I can use it anywhere.
(name removed) was very kind and she explained everything that was not clear to me.
I learn about the service is online
I liked the way of this organizing system on the shelves and it is convenient. On the other hand it is very easy to extend of the time of the booking time.

The library has a lot of books that you need, and a really good order system.

The library has a lot of books, dvd options to help us.

I really liked learning about the online databases. There is so much to explore and learn. I’m so excited to use it.

The program is very complete. I can use the service for to learn and I can strengthen my weaknesses.

The cite tool. How to tell if you are signed in or not.

How it provides citations on articles

citations

Learning how to search books that are available in the library and how easy it was to search.

there is tutoring

Easy instructions on the library learning resources.

Easy access to online books/articles. Citation, downloading is convinient

That multiple students can access an e-book.

I liked that she showed us each step.

The easy access to all the tools I would need either online or in person.

The way that she explained everything and wasn't rushing.

E-books access and citations

you can schedule a time to meet with someone for additional assistance

How to find online books

How simple it was to search

Learning how to search of specific topics on the ebooks and articles.

I liked that I have access to thousands of resources.

Learning how to search up books and other information about our topics.

That I can look anything I want on your school Library.

learning how to research

n/a
I liked the information about the free study services they provide here.

Better understanding of libguides
very informative
the libguides
Learned new things
Libguides
She knew what she was talking about, and was very simple not in a difficult way
Very informative
IT’S free

I am used to using library databases when researching for my papers and I liked that I learned something different on where to find scholarly articles and academic journals. Another thing that I liked the most was not aware of the proquest/research library tab in which another reliable source I could use for research.

The library commons and all the resources available
very informative
Allows a lot of information
How informing it was
I like how informative it is
It's really accessible and easy to use, you can look for information easy, fast, and with quality
The one that I can look for whatever I like by myself in the website
I like this programs because I need to improve my English to do good communication
I can read a book online if it was available and also I can watch the movies or videos

That I could use the library resources in my own house if I don't feel like going to the library in person or if I'm sick

The books are available in all forms
The online resources
Transcript, and I liked learning how to order books online
They showed us deep knowledge on how the library can help you
I can find a book easier
It helps people to improve in their classes and the English language

My English was improved so much better

I like how I can read books and listen to them too because they will help me more on my listening.

I like the program because this program have a lot of helpful books, e-books for us students, and we can also ask questions in person so that’s very helpful.

I liked the way they showed us how to read a book online, and how to borrow a book, dvd, or a cd from any of the FSCJ campuses.

very informative, showed applications
different way to accomplish one task

yes

Easy to access on my fscj

It’s really convenient and accessible

It was very informative, and she really knew her stuff. She made it really easy to understand, and I had no problems understanding.

The most appealing part of this service is how easy it is to use.

I now know that even if books aren’t on hand, I can still have access to them from other locations even e-books online.

The library at deerwood, little room

Being able to get a book from another location easily.

I did not know I had this type of databases at my hands. They will definitely come in handy with all my classes. The resources found today are great.

The academic subscriptions that are available through the library.

The ability to borrow books from different campuses, and have them sent to my location.

Learning the services available to me.

Very informational

The availability of tutors and the hours the library was open.

Looking up articles

Online articles and databases. the lib guides look very helpful.

Access to academic journals
The availability of services and resources available to us.
the online resources
I liked that the instructor actually showed the class how to navigate the website.
I like that the library is set up nicely and that it offers a lot!
(name removed) style of presentation.
The informative Librarian
It explained how to use the database, which is something I didn't know.
I liked all the tools I will be able to use help with my research.
She was very nice and helpful with her information.
how to access information that I would otherwise not have known about
the citation tool
somewhat easy to navigate through
Her enthusiasm and the moments that she would back-track for us
Explanation of conducting research within FSCJ databases
Learning about the tools FSCj has to offer.
easy
more ways to access scholarly sources easily
she was very detailed
in-depth knowledge of existing, free resources to help with assignments
(name removed) was very informative and I learned so much about how to use the Library Database. She also answered all questions thoroughly.
Visual Instruction
will be very helpful when doing research
We got hands on learning on the database
How informative this was.
the help in research for my essays.
(name removed) was really nice
The instruction was very informative.

(name removed)

Learning how to access to credible information.

It was very informative and covered a large amount of helpful information I was unaware of in a decent amount of time.

The amount of different resources I was made aware of.

It was really helpful when it comes to finding the correct resources and databases for information. It will help very much in future assignments and research.

How to look up resources.

I think that (name removed) was very thorough in her presentation and I am extremely excited to use the libraries research databases to find quality information.